Arizona Dept. of Health Services Division of Behavioral Health Services

Tidbits



August 2006

OPS Tidbits is a monthly publication of the Arizona Department of Health Services, Division of Behavioral Health Services, Office of Program Support Services

150 North 18th Avenue, 2nd Floor, Phoenix, AZ 85007

http://www.azdhs.gov/bhs/tidbits



NPI: Get It. Share It. Use It.

As the industry transitions to NPI compliance, remember that there is no charge to get an NPI. Providers can apply online for their NPI, free

of charge, by visiting https://nppes.cms.hhs.gov or by calling 1-800-465-3203 to request a paper application. The CMS NPI page is the only source for official CMS education and information on the NPI initiative; all products located on this site are free of charge (www.cms.hhs.gov/NationalProvIdentStand/).

CMS continues to urge providers to include legacy identifiers on their NPI applications, not only for Medicare, but for all payers. If reporting a Medicaid number, include the associated State name. If providers have already applied for their NPI, CMS asks them to go back into the NPPES and update their information with their legacy identifiers. This information is critical for payers in the development of crosswalks to aid in the transition to the NPI.

Getting an NPI is free - not having one can be costly!

Demographics Update

DBHS distributed the latest version of the CIS Demographics File Layout to all RBHAs via email on 8/8/2006. This latest version updates all of the field value changes identified on the "Demographic Data Field Edits" document sent out August 2nd. Originally, the field value changes identified **did not** carry over to the Demographic File Layout, that is, the new value of "X" was not included on some of the fields. All field values in the CIS Demographic File Layout have been updated as appropriate.

The Weekly Demographics Conference Call, between DBHS and the RBHAs, will continue every Thursday from 11:00 am to 12:00 pm throughout the months of August and September. All questions, comments or concerns, regarding changes to the demographics process, should be forwarded to your respective RBHA Representative by close of business Wednesday, prior to the meeting.

Group Billers

Group billers are people or organizations that render billing services to the medical community; they do not provide medical services. A group biller must have its own valid six-digit AHCCCS provider ID number to submit encounters to a RBHA. When completing the claim form, the group biller enters its name, address and phone number in box #33.

The **service** provider's six-digit AHCCCS provider ID number and two-digit locator code must be entered next to "PIN #." Behavioral health providers must not enter their BHS provider ID number. The **group biller's** six-digit AHCCCS ID must be entered next to "GRP #." The group biller then receives the payment and disburses the funds to the service provider.

B5 Matrix Correction

There is an error on the current B5 Billing Limitation Matrix, indicating that case management CPT codes 99371, 99372 and 99373 cannot be encountered while a client is in an inpatient facility. This is incorrect as these three codes **MAY** be encountered while the client is in an inpatient facility.

This error has been corrected and the correction will be reflected when the next B5 Matrix update is released.

Fee For Service (FFS) Rate Changes

AHCCCS has reviewed and approved the FFS rate increases submitted on April 1, 2006 with the supporting documentation prepared by EP&P Consulting Inc. With exception of rates S5150, T019 and S5151, the proposed rate changes will be made effective July 1, 2006. The effective date for changes in the rates S5150, T1019 and S5151 will be October 1,2006. S5150, T1019 and S5151 rates will be set at the previously published AHCCCS rate change amounts. These rates will be reflected in the next Covered Services Update.

Quarterly TRBHA Claims Work Group Meetings

Starting in September, the Office of Program Support will be conducting quarterly Work Group Meetings for all TRBHAs. The objective of the Work Group is to bring forth better communication between the TRBHAs and DBHS/OPS (Office of Program Support). A schedule with dates, times and places of the remaining two quarterly Workgroup Meetings in 2006 has been sent to each TRBHA (see below).

The TRBHAs are encouraged to submit agenda items prior to their meetings with OPS. If the TRBHAs have any questions or need more information regarding meetings please contact the assigned TRBHA Representative (Eunice Argusta) at 602-364-4526.

| RBHA | Date | Time | Place |
|-------------|--------------------------|------------------------------|--------------|
| 11 | 09/07/2006 12/05/2006 | 11:00 - 12:00 3:00 - 4:00 | Gila River |
| 14 | 09/28/2006 12/28/2006 | 1:00 - 2:00 1:00 - 2:00 | NARBHA |
| 25 | 09/20/2006 12/20/2006 | 1:30 - 2:30 1:30 - 2:30 | Pascua Yaqui |

!! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with

the following monthly publication of the Tidbits.

New/Changed Edit Alert

Tracking_Number: 51 Implemented:

Reference Title N166 Edit

Notification Date: July 26, 2006

Expected Implementation Date:

ADHS will provide the RBHA's with 90 days notice when possible

Change Description: CIS will be updated to allow Non-Registered Clients IDs to process without being rejected as a duplicate.

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New Key Code

AHCCCS has added a new Eligibility Key Code effective 10/01/2006:

575 - Temporary Medical Coverage SSDI

Clients with this key code are not eligible for Title – 19/21 behavioral health services.



Training

The Office of Program Support is offering training to the RBHAs for CIS preprocessor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research

claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

Demographic Sanctioning Clarification

The Department may apply sanctions for open intakes without a complete demographic for all intakes that were opened from 1/1/06 and forward. Demographic records opened and closed prior to this date will not be subject to sanction.

User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS,

Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.



Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

| Eunice Argusta | NARBHA Gila River Navajo Nation Pascua Yaqui | (602) 364-4526 arguste@azdhs.gov |
|----------------|---|-------------------------------------|
| Dianna Gates | ValueOptions | (602) 364-4716 gatesd@azdhs.gov |
| Javier Higuera | CPSA 26 & 27 | (602) 364-4715 higuerj@azdhs.gov |
| Gary Szymanski | Cenpatico 02 & 22 | (602) 364-4677 szymang@azdhs.gov |